

SUBJECT SYLLABUS

ACADEMIC OVERVIEW

INTERNATIONAL SCHOOL OF ECONOMIC & ADMINISTRATIVE SCIENCES

COURSE NAME AND CODE: Profundización en banca (4313PFBA)

PROGRAM: Bachelor of Administration & Service (BA&S)

LEVEL OF STUDY: Undergraduate Programme

GENERAL ACADEMIC INFORMATION							
LATEST	2020-2						
UPDATE	2020-2						
ACADEM							
IC	Service Quality and Heavitality						
DEPART	Service, Quality, and Hospitality						
MENT							
Subject	Flastika (Emphasic						
type	Elective/Emphasis						
Languag	Frank						
е	English						
	Programme	Semester					

	BBA	Elective			
	BA&S	Elective			
Semeste	BIB	Elective			
	BIMLA	Elective			
r					
	BEIF	Elective			
	GAS	Elective			
Number					
of	2				
Academi					
c Credits					
Hours of					
academi	96				
c work					
Contact	32				
hours					
Hours of					
indepen					
dent/aut	64				
onomou					
s work					
Learning	Understand	d the impact of Quali	ty Management on clients and other stakeholders.		
prerequi	B Analyse propose and argue solutions to quality and service problems in accordance with the principles of Quality				
sites	Management and Applying quality approaches in different organizations.				
Sites	 Understand and value the total cost of quality. 				
	Understand	d the usefulness of qu	uality management for the competitiveness of the organization.		
Internati	 Vocabulary 	and technical langua	age to communicate in different cultural contexts.		
onal	Intercultur	al challenges.			
Compon	Courses lin	ked to international o	challenges or projects with teams composed by both international faculty and students.		
ent					

Sustaina ble Develop ment Goals (SDG)	SDG: 4. Quality Education								
COURSE DESCRIP TION	This subject empowers the service administration student to recognize the financial sector as a service provider, which among other purposes, promotes and facilitates the use of savings and investment instruments for those who have surplus economic resources, and on the other hand, it promotes mechanisms of financing for those who demand them.								
Key Words:	Financial sector, Banking, financial instruments.								
	EICEA ILOS or Programme ILOS	Course ILOS	Туре	Content	Teaching and Learning strategy	Assessment Method			
COMPET ENCES	ILO01 ILO02	Develops skills and knowledge to interact and perform in global environments.	Skill	FINANCIAL SYSTEM ARCHITECTURE MODULE - Types of Markets - Institutions - Regulatory framework - Users					
DEVELOP ED	ILO01	Correctly applies the knowledge and theoretical approaches studied in the various entities of the financial sector	Knowledge	MODULE. OVER THE COUNTER MARKET - Exchange rate analysis - Spot operations in the OTC market - Arbitration	Theoretical Class	Summative Assessment			
	ILO01 ILO02 ILO05 BA&S ILO07	Formulates solutions to problems through critical capacity that are associated with the financial sector	Skill	 MODULE. OVER THE COUNTER MARKET Exchange rate analysis Spot operations in the OTC market Arbitration MODULE 3. ORGANIZED MARKET Spot operations on the stock market 					

	BA&S ILO08 OTC) - Market risk					
	ILO01: Global Vision: Demonstrate an understanding of multicultural environments both in local and global contexts.					
	ILO02: Critical Thinking: Evaluate information using critical and analytical reasoning to address changing economic and business situations.					
	ILO05: Business Analytics: Interpret data sets according to their different patterns, trends and scenarios using analytical tools that create value in organizations.					
	BA&S ILO07: Understand the needs of people and organizations as well as the tendencies of service and hospitality, which prevail in the marketplace in order to design solutions that satisfy the needs of both internal and external customers.					
	BA&S ILO08: Understand transformational leadership to improve organizations and human resource development.					
Bibliograph Y	 Material de educación de ASOBANCARIA COMPLEMENTARY LECTURES Bodie, Z., Kane, A., & Marcus, A. J. (2011). Investments. New York: McGraw-Hill/Irwin. Material de educación de Puntos BVC (Bolsa de Valores de Colombia) 					