



**SUBJECT SYLLABUS**

**ACADEMIC OVERVIEW**

**INTERNATIONAL SCHOOL OF ECONOMIC & ADMINISTRATIVE SCIENCES**

**SUBJECT NAME AND CODE:** Managing Global Virtual Teams (MGVT)  
**PROGRAM:** Business Administration, Service Institutions Administration,  
 International Business Administration, Marketing &  
 International Logistics Administration  
**Level of Study** Undergraduate Program

<b>GENERAL ACADEMIC INFORMATION</b>	
<b>LATEST UPDATE</b>	2014-1
<b>VALID FOR</b>	Valid
<b>ACADEMIC AREA</b>	Negotiation and International trade
<b>CYCLE</b>	N/A
<b>SEMESTER</b>	Five and above
<b>SUBJECT TYPE</b>	Elective
<b>CREDIT POINTS</b>	3
<b>CLASSROOM HOURS PER WEEK</b>	3
<b>PRE-REQUISITES</b>	English Level VII
<b>LANGUAGE</b>	English
<b>PROFESSOR'S NAME</b>	Anne Marie Zwerg
<b>COURSE DETAILS</b>	
<b>COMPETENCES DEVELOPED</b>	<p>After completing the course the student will be able to:</p> <ol style="list-style-type: none"> <li>1. Apply the I-P-O group theory to explain the practical aspects of diverse, virtual, and global teams.</li> <li>2. Develop the technical and personal skills required to participate in and lead a high performance virtual team.</li> <li>3. Communicate in written and spoken English to participate in GVTs and to relate learning and observations to a student/practitioner audience.</li> <li>4. Assume a leadership position</li> <li>5. Work as a contributing member of a diverse team</li> </ol>
<b>COURSE CONTENTS</b>	<ol style="list-style-type: none"> <li>1. Module 1: Team Input-Process-Output model           <ul style="list-style-type: none"> <li>- Teams Group Dynamics, Performance, and Effectiveness</li> <li>- Teams a more practitioner-oriented view</li> </ul> </li> <li>2. Module 2: Virtual Teams What is this new form of organization?           <ul style="list-style-type: none"> <li>- Dynamics and Competencies</li> <li>- Typologies and Implications for Leadership</li> </ul> </li> <li>3. Module 3: GVTs           <ul style="list-style-type: none"> <li>- Development of GVTs</li> <li>- Configuration of GVTs</li> <li>- Culture and Technology</li> <li>- Patterns of Coordination</li> </ul> </li> <li>4. Module 4: Diversity in Teams , Demographic diversity in organizations           <ul style="list-style-type: none"> <li>- Research on Team and Organizational Diversity</li> <li>- Diversity in Multinational Teams</li> <li>- Diversity and Innovation</li> </ul> </li> <li>5. Module 5: E-Leadership, Managing Virtual Teams           <ul style="list-style-type: none"> <li>- E-Leadership Implications</li> <li>- Emerging Leadership</li> <li>- Shared Leadership</li> <li>- E-Leadership Conflict</li> </ul> </li> </ol>

<b>METHODOLOGY</b>	<ul style="list-style-type: none"> <li>• Activities in the VirtualSabana Moodle platform</li> <li>• Activities in the X-Culture platform</li> </ul>
<b>ASSESSMENT</b>	<p><b>First Cut 30%:</b></p> <ul style="list-style-type: none"> <li>- Idea video: 40%</li> <li>- Colleague comments: 15%</li> <li>- Idea video post-commented reflection: 15%</li> <li>- Class participation: 30%</li> </ul> <p><b>Second Cut 30%:</b></p> <ul style="list-style-type: none"> <li>- X-Culture Milestone 1: 5%</li> <li>- X-Culture Milestone 2: 5%</li> <li>- X-Culture Milestone 3: 5%</li> <li>- X-Culture Milestone 4: 5%</li> <li>- X-Culture Milestone 5: 5%</li> <li>- X-Culture Milestone 6: 5%</li> <li>- X-Culture Milestone 7: 5%</li> <li>- X-Culture Milestone 8: 5%</li> <li>- Group product article: 15%</li> <li>- Group product video: 15%</li> <li>- Colleague comments: 10%</li> <li>- Class participation: 20%</li> </ul> <p><b>Final Cut 40%:</b></p> <ul style="list-style-type: none"> <li>- X-Culture Milestone 9: 10%</li> <li>- X-Culture Milestone 10: 10%</li> <li>- X-Culture Milestone 11: 10%</li> <li>- X-Culture overall participation: 10%</li> <li>- Group product article: 15%</li> <li>- Group product video: 15%</li> <li>- Colleague comments: 10%</li> <li>- Class participation: 20%</li> </ul>
<b>LINKS:</b>	
<b>WEEKLY PLAN</b>	Provided by request
<b>DETAILED CONTENT</b>	Provided by request